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3. CONTRACTS

The allocation of services takes place through contracts, the expected costs of order, arisen malfunctions and the commercial process of cost approval.



5. BILLING

The order can be completed after a successful order confirmation and the subsequent receipt of invoice. The maintenance history, including the time recording, recognition of costs and possible expenses, can be stored.



FUNCTIONAL. MULTIFACETED. SIMPLY FAMOS.



4. ORDERS

Once ordered, arrangements can be viewed and checked via order tracking. The service provider has the possibility to update the order status online from anywhere at anytime.

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MODULE OVERVIEW

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FAMOS. FUNCTIONAL. MULTIFACETED.

With FAMOS and FAMOSweb you can administer your buildings, properties and facilities in a purposive way. FAMOS gives you the possibility to map and permanently optimize your processes with over 50 specific modules. Maintaining buildings efficiently means understanding your specific need and ensuring individual adaptations beyond the industry standard.

PROCESS FLOW USING THE EXAMPLE OF MAINTENANCE

The following chart about "maintenance" shows the possibilities you have for mapping your processes with the help of FAMOS. As a customer you specify the workflow and develop it in practice.

1. TECHNICAL SYSTEM

Technical systems and operating materials e.g. fire extinguishers, heating or production installations need regular maintenance. Through spatial mapping you can administer and document your facilities in a structured way.





TECHNICAL SYSTEM

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2. PLANNING

To ensure a precise and legally watertight operation of technical facilities, fixed appointments for checks and maintenance are indispensable. Based on this you can specify obligations and measures, plan budgets and define service catalogues.



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INFRASTRUCTURAL FM

Keep an overview of all area-related figures for your buildings and properties.

Administration of buildings and their subareas, e.g. in accordance with DIN 277 and other standards. Starting with the building, the object structure is created down to the subareas of rooms (room book). All building-relevant information can be exchanged with the CAD system via a bidirectional interface.

Professional key administration by documtening all keys, cylinders and key types as well as the creation of a key hierarchy (lock plan). Key cabinets and the distribution and return of keys are administered. The process is supported by preprinted protocols.



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COMMERCIAL FM

Securing both cost and service transparency while managing your facilities.

Complete rent management for residential and commercial properties as well as their contracts. Analyses allow precise statements about the occupancy of buildings and rentable areas. Clear overview of rental incomes, debit and invoice reminders.

Basis for all commercial processes via the compilation of cost centre and cost unit plans as well as the definition of cost and revenue types. Manual or automated booking of receipts, including cost allocation and splitting, with accounting journal.





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FAMOSweb

The FAMOS web version can be accessed via all mobile devices.



Mobile view, editing and feedback from different orders, such as maintenance and faults. Display of all information for the administration of orders. Logging of comments, pictures and digital signatures for the order feedback.



Easy and precise timekeeping from anywhere at anywhere. Tasks and cost units can be easily assigned. Additional features for employee evaluations and monthly billing.

TECHNICAL FM

Provision of all tools for securing a smooth operation of all your technical facilities.



Logging of meter readings, consumption and statements for electricity, water, gas and other media. Breakdown per building and cost centre as a basis for a follow-up energy optimization. Strategic and operational measures are derivable from an integrated energy controlling system.



Multi-level management of technical facilities and their features in accordance with DIN 276 and other catalogues. Documentation of facility-specific data such as date of purchase and guarantee, as well as the resulting facility life cycle.