# FAMOS web & app

USING FAMOS MOBILE FROM ALL DEVICES

The management of buildings and facilities is experiencing a significant digitalisation push. Maintenance and repair as well as administration and controlling processes, inventory or consumption data recording can be can be processed on site at any time.
Mobile working is not only time-saving, cost-efficient and thus increases productivity: it is also convenient for employees, who can optimise their tasks flexibly and resource-savingly via smartphone, tablet or notebook.

In the age of digitalization, location-independent access to relevant information and company data is essential. This is where FAMOSweb and FAMOS Web Apps comes in. The mobile CAFM solutions open up a wide range of possibilities for you to design your processes at any location around the clock, not only with high usability, but above all efficiently.

The modern, terminal-optimised and user-friendly interface enables simple, bidirectional interaction with the database (also possible offline). Every user has access to the required information or requirements at any time and from anywhere: Maintenance staff, managers of hazardous substances, those responsible for occupational health and safety and other employees in the service area are thus supported in an uncomplicated way to optimise work processes and to be able to react quickly in critical situations.
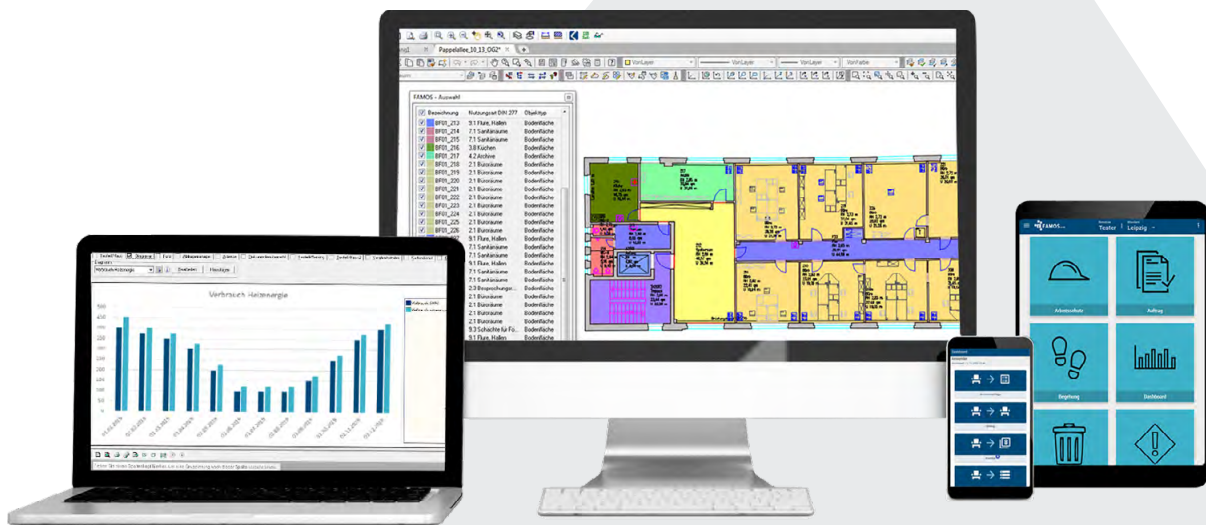
ADVANTAGES AT A GLANCE

- *Clear presentation on all end devices*
- *High user-friendliness through clear representation*
- *Access to camera and barcode scanner from*
- *smartphone and tablet*
- *Display of CAD data*
- *Intuitive user guidance with process reference to FAMOS*
- *Fully multi-client capable, also for external users*
- *On- and offline functionalities*
- *Modern HTML5 technology*

PROCESS EXAMPLE – FAILURE OF A PLANT

Failure of a technical system

A defect has occurred. An employee scans the QR code on the TECHNICAL SYSTEM with his smartphone. It is stored in the system data that it is a problem that has already occurred.

Fault message

The employee takes a photo of the defect and reports the FAULT to the person in charge. From now on, he can track the status of his request via the INFOPOINT.

Triggering the job

The person in charge receives the fault report on his notebook. He qualifies the order and transfers it to the service provider, who is required to rectify the defect within one day.

Processing of the order

The service provider receives the order on the road and schedules the repair of the fault at short notice. When the defect has been repaired, he takes a photo and reports the job online as completed.
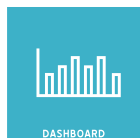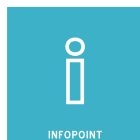
Handling of the order process

The person in charge receives the message from the service provider via INFOPOINT and/or DASHBOARD. He marks the order as completed for all to see and initiates the commercial closing.

ASSOCIATED MODULES
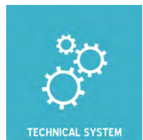
TECHNICAL SYSTEM allows the data of technical installations to be viewed and edited on site. Optionally, the installations can be identified via bar or QR codes. All changes can be tracked via the change history.

All data can be evaluated in a user-friendly way via the **DASHBOARD** and **INFOPOINT**. Users with and without FAMOS Client can quickly and easily access the information that is important to them. User-defined queries can be clearly displayed and filtered, sorted, grouped and exported according to individual requirements.

With the help of the **FAULT** module, mobile recording and documentation is made possible without complications. Pictures and files can be uploaded, comments can be stored and the status of the order processing can be tracked.
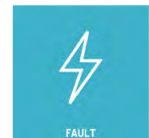
ORDER enables the display and processing of various orders (e.g. faults or maintenance). These can be viewed and processed anywhere in real time. The module also allows comments, pictures and digital signatures to be recorded.
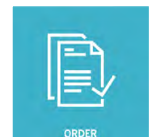
MANAGE INSPECTIONS SYSTEMATICALLY

Plan inspections flexibly and efficiently. Define individual checklists and assessment standards in advance. With the mobile **ASSISTANT INSPECTION** or the **FAMOSweb INSPECTION**, the inspections or assessments are carried out and the necessary information is collected. The all-round module creates a system for the **innovative recording of defects**, e.g. for fire protection inspections, regular inspections of facilities and ad hoc condition assessment of individual components.
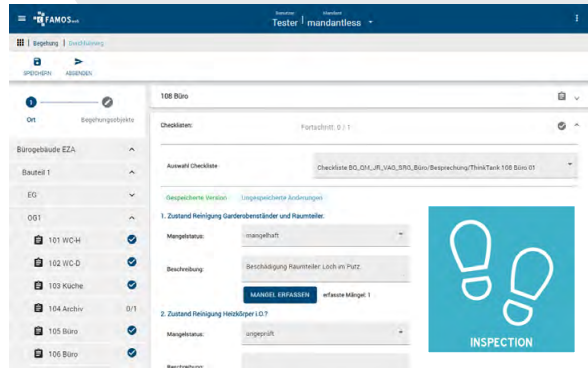
FURTHER MODULES OF FAMOSWEB FOR OPTIMISED WORKFLOWS

WORK SAFETY & HEALTH PROTECTION and **HAZARDOUS MATERIALS** provide you with tools to fulfil your legal obligations. You can create print-ready risk assessments and operating instructions, record hazardous substances, document the resulting measures and their effectiveness, clearly define responsibilities and plan them in an uncomplicated way using **INSTRUCTION**.

With freely configurable **FORMS**, you can record messages quickly and individually. Create your own forms and design requirement-specific criteria, e.g. for recording defects.
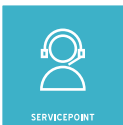
The **WEB-SERVICEPOINT** is your ticket system for organising services easily and clearly. Conveniently coordinate requested tickets (e.g. requirement registrations) and the subsequent workflows for your services, e.g. in the area of room planning.
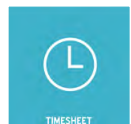

WEB-CAD enables the visualisation of CAD drawings via smartphone or tablet. The drawings can be adapted to the requirements of the viewer. For example, individual room elements can be faded in and out or visualised in colour.
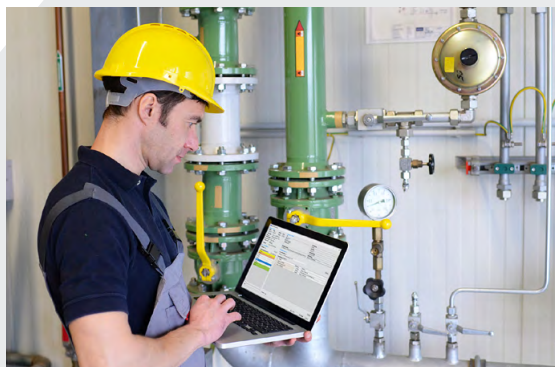
With the **METER**, counter readings for electricity, water, gas and other media can be recorded online or offline using a smartphone or tablet.
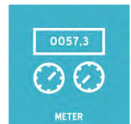
With **TIMESHEET**, employees can record their working hours around the clock. Activities and cost units are easily assigned. The module also offers you further functionalities for personnel evaluation and monthly accounting.

KEβLER SOLUTIONS

You can find out more about FAMOSweb at:
www.kesslersolutions.de/en/individual-solutions/mobile-with-famos

IT'S ALL ABOUT APPS!

The product and service portfolio of Keßler Solutions is constantly being expanded, because modern facility management is characterised by mobile process optimisation, integrative resource management and sustainable digitalisation. Web apps now also give people access to your services who are services that are not (yet) „known" in the FAMOS context. This means that they are neither created in the database nor do they have to have already worked with FAMOS. The new authentication system of the web apps facilitates the accessibility of new user groups: The staff of external or internal service providers can easily process orders without being activated in the database or having received training. With just a few clicks, interested parties have access to approved services such as room bookings or fault reports. The applications are virtually self-explanatory thanks to their user-centred, contemporary design. Use the apps to tap into optimisation potential in user management, user satisfaction and with regard to new business models.

Easily master the challenges of digitally capturing inventory data with the **ASSET ACQUISITION WEB APP**. With the web application, you can efficiently collect and systematise object structures of all types of assets, e.g. facilities, equipment, vehicle fleet, etc. Use the mobile data collection for factually complex initial entries or to update existing, possibly outdated inventory data. The app functions independently of FAMOS and can be linked to existing site structures or catalogues.
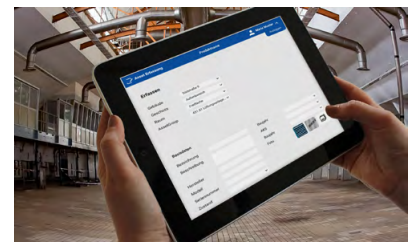
With the **WEB APP INVENTORY**, inventories can be created, recorded and located. Stored information can be retrieved, checked, updated and documented quickly and purposefully. It is easy to see whether inventories need to be reassigned or rearranged digitally in the database or analogue on the floor. The web application thus functionally supports your representatives in the retrieval of inventory data, the relocation of individual inventories, preparatory measures for a stocktaking, the determination of missing stocks/incorrect placements and in the (re-)recording of inventories.

The **SERVICETICKET WEB APP** supports your property users in efficiently submitting and managing requests for FM services. With the help of the app, users can book, track and rate services. Specific services are „Cleaning", „Key" and „Fault". In the „Other" section, further requirements can be collected, e.g. office supplies needed or personnel support. The integration of further services, such as fleet management, relocation or waste disposal is planned. Your individual requirements management is also possible via ServiceTicket.
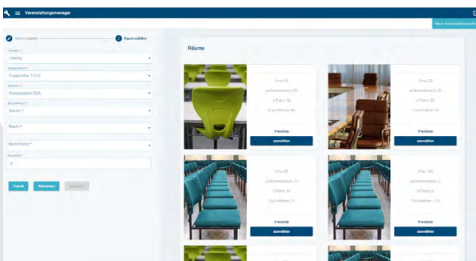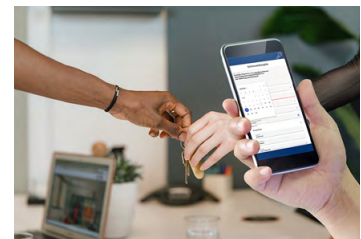
Use the **EVENT MANAGEMENT WEB APP** to create and coordinate requests for events in your properties. The mobile assistant provides targeted support for internal and external event organisers in selecting dates and rooms and organising the necessary equipment. With an overview linked to an online shopping cart, users can keep track of their bookings and costs at all times. The combination of FAMOS and the web application enables a structured, resource-oriented room rental as well as the connection of useful follow-up processes such as invoicing.

With the **WORKPLACE-MANAGEMENT** web app, you can organise and optimise your your space utilisation in an uncomplicated way. Users book the workplaces/zones they need according to their needs. By condensing work zones, resource consumption can be reduced and (with a view to the social component) scattered employees can be brought together. You can quickly recognise such optimisation potential through the graphic visualisation of utilisation. Create occupancy plans and coordinate workplaces and their capacities in a sensible and sustainable way.

KEßLER SOLUTIONS

You can find News about the web apps at:
www.kesslersolutions.de/en/individual-solutions/web-apps-for-cafm